

STATUSLIGHT CRS

CALL & RESPONSE SYSTEM

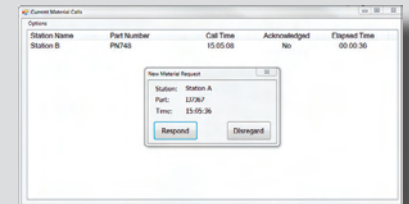
StatusWatch





The Call & Response System (CRS) application allows WindowsCE devices and WindowsXP (or newer) computers to receive material and maintenance requests directly from StatusLights.

- Requests can be viewed, responded to, and signaled complete through the CRS application.
- CRS provides full two-way communication between the StatusLight (requester) and any designated responders (material handlers, maintenance resources, etc.)
- Upon acceptance of a request, the requester will receive notification that material is on the way via a change in StatusLight state. (i.e. Blue Flashing changes to Solid Blue)
- If there is more than one responder assigned to a given area, the other CRS terminals will no longer display an accepted request.
- All of these activities are tracked and time-stamped in StatusWatch.



The responder simply selects the request to take ownership of it.



Run efficiency reports on material and maintenance calls with StatusWatch.



Requests can be sent through a StatusLight button press or bar code scan.



The LXE handheld computer is compatible with CRS and can be easily mounted on most fork trucks.

CRS can help reduce fork truck traffic throughout facilities by filtering requests and sending them to nearby fork truck operators.



StatusWatch